

Other balance sheet items

19 Intangible assets

Intangible assets

(€ million)	31/12/2018	31/12/2017
Goodwill	6,680	6,679
Other intangible assets	2,065	2,105
Software	427	373
Value of in-force business arising from insurance business combination	681	773
Other intangible assets	957	959
Total	8,745	8,784

Other intangible assets

(€ million)	31/12/2018	31/12/2017
Gross book value as at 31 December previous year	6,192	5,996
Accumulated depreciation and impairment as at 31 December previous year	-4,087	-3,794
Carrying amount as at 31 December previous year	2,105	2,202
Foreign currency translation effects	-11	28
Acquisitions of the period	382	165
Changes in consolidation scope	22	-58
Sales of the period	-31	-4
Amortization of the period	-420	-259
Impairment losses of the period	0	-2
Other variations	18	33
Carrying amount as at the end of the period	2,065	2,105
Accumulated depreciation and impairment as at the end of the period	4,079	4,087
Gross book value as at the end of the period	6,144	6,192

Other intangible assets, which According to the IFRS 3 included the value of the insurance portfolio (or “The value in force”) acquired in business combinations, amounted to € 681 million. This amount was attributable to:

- the acquisitions which took place in 2006 of portfolios of Toro Group (€ 62 million net of accumulated amortisation) and in Central-Eastern Europe (€ 8 million net of accumulated amortisation);
- the acquisition of the Ceška group, which brought an activation of € 605 million, net of accumulated amortisation;

- the acquisition of companies in Poland, which brought an activation of € 7 million, net of accumulated amortisation.

Deferred tax liabilities were accounted for with reference to the above mentioned intangible assets. Further information on calculation method are detailed in the paragraph ‘Other intangible assets’ of the section Basis for presentation and accounting principles.

20 Tangible assets

The main changes that occurred in the period and the fair value of the properties used for own activity by the Parent Company and its subsidiaries to run the activity are shown in the table below.

Land and buildings (Self used)

(€ million)	31/12/2018	31/12/2017
Gross book value as at 31 December previous year	3,682	3,951
Accumulated depreciation and impairment as at 31 December previous year	-1,076	-1,140
Carrying amount as at 31 December previous year	2,606	2,810
Foreign currency translation effects	18	-17
Acquisition of the period	13	36
Capitalized expenses	57	59
Changes in consolidation scope	-226	-5
Reclassifications	148	-7
Sales of the period	-70	-215
Depreciation of the period	-39	-53
Impairment loss of the period	-3	-3
Reversal of impairment of the period	1	3
Carrying amount as at the end of the period	2,505	2,606
Accumulated depreciation and impairment as at the end of the period	979	1,076
Gross book value as at the end of the period	3,484	3,682
Fair value	3,350	3,304

The fair value of land and buildings (self-used) at the end of the reporting period was mainly based on external appraisals.

Other tangible assets

(€ million)	31/12/2018	31/12/2017
Gross book value as at 31 December previous year	2,706	2,935
Accumulated depreciation and impairment as at 31 December previous year	-1,237	-1,269
Carrying amount as at 31 December previous year	1,469	1,666
Foreign currency translation effects	-3	-4
Acquisition of the period	116	100
Changes in consolidation scope	-3	-21
Sales of the period	-25	-61
Amortization of the period	-91	-88
Net impairment losses of the period	-6	1
Other variations	-194	-125
Carrying amount as at the end of the period	1,263	1,469
Accumulated depreciation and impairment as at the end of the period	1,254	1,237
Gross book value as at the end of the period	2,517	2,706

Other tangible assets, which amounted to € 1,263 million (€ 1,469 million at 31 December 2017), mainly includes property inventories for an amount of € 867 million (mainly related to Citylife) and furniture, fittings and office equipment, net of accumulated amortisation and

impairment losses (€ 337 million). The item 'Other changes' highlights the reclassification of some properties for which the completion stage was completed within self-used properties.

21 Receivables

Receivables

(€ million)	31/12/2018	31/12/2017
Receivables arising out of direct insurance operations	7,130	7,238
Receivables arising out of reinsurance operations	1,481	1,441
Other receivables	2,515	3,007
Receivables	11,127	11,686

The category included receivables arising out of the different activities of the Group, such as direct insurance and reinsurance operations.

The decrease in 'Other receivables' is mainly attributable to receivables related to collateral pledged from derivative transactions.

22 Other assets

Other assets

(€ million)	31/12/2018	31/12/2017
Non-current assets or disposal groups classified as held for sale	55,914	16,146
Deferred acquisition costs	2,143	2,119
Tax receivables	3,021	2,961
Deferred tax assets	2,345	2,091
Other assets	5,830	6,853
Total	69,253	30,170

The item 'Non-current assets or disposal groups classified as held for sale' includes assets in the Belgium, Guernsey and Germany being sold. For more details on the item 'Non-current assets or disposal groups classified as held for sale', reference should be made to paragraph Non-current assets or disposal group classified as held for sale.

For details on deferred taxes please refer to paragraph 38 Income taxes of the section Notes to the income statement.

23 Other provisions

Other provisions

(€ million)	31/12/2018	31/12/2017
Provisions for taxation	75	89
Provisions for commitments	617	612
Other provisions	1,125	1,249
Total	1,816	1,950

Provisions for commitments and other provisions include provisions for corporate restructuring, litigation or similar events as well as other commitments for which, at balance sheet date, an outflow of resources to settling the related obligation is considered probable and reliably estimated. In particular, the increase in 'Other provisions' is mainly attributable to provisions for restructuring in Germany.

The amounts recognized in the financial statements represents the best estimate of their value. In particular, in the assessment all the peculiarities of the specific provisions are taken into account, including the effective period of incurrence of the contingent liabilities and consequently the expected cash flows on the different estimates and assumptions.

The table below summarized the main changes occurred during the period:

Other provisions - main changes occurred during the period

(€ million)	31/12/2018	31/12/2017
Carrying amount as at 31 December previous year	1,950	1,804
Foreign currency translation effects	-3	-1
Changes in consolidation scope	-2	-47
Changes	-129	194
Carrying amount as at the end of the period	1,816	1,950

In the normal course of business, the Group may enter into arrangements that do not lead to the recognition of those commitments as assets and liabilities in the consolidated financial statements under IFRS (contingent assets and liabilities). For further information regarding contingent liabilities please refer to the paragraph Contingent liabilities, commitments, guarantees, pledged assets and collaterals in Additional information.

With reference to the main outstanding litigation proceedings, it should be noted that during 2016 Generali received from Banco BTG Pactual S.A. requests for damages, by means of a notice arbitration, as provided by the Share and Purchase Agreement of BSI S.A.. In this regard, the following main developments are summarised with respect to those already reported in previous financial statements.

On 5 October 2018, Banco BTG Pactual SA filed a further brief in which it reiterated its claims for damages arising, according to the counterparty, on the alleged violation of the representations, warranties and covenants assumed by the seller in the context of the sale of BSI S.A..

Within the deadline set by the Arbitral Tribunal, Generali then filed further briefs in which it reiterated the firm objection, both in fact and in law, of the opposing claims, reiterating the preliminary exceptions raised.

Taking into account the status of the arbitration proceeding and the legal opinions acquired in this regard, it is considered that the conditions of probability and ability to make a reliable estimate that are required by IAS 37 to make any provisions for risks related to the abovementioned request for damages are not met.

24 Payables

Payables

(€ million)	31/12/2018	31/12/2017
Payables arising out of direct insurance operations	3,424	3,602
Payables arising out of reinsurance operations	658	848
Other payables	5,205	6,043
Payables to employees	1,107	1,113
Provision for defined benefit plans	97	103
Payables to suppliers	1,348	1,297
Social security	284	268
Other payables	2,369	3,263
Total	9,287	10,494

The category mainly included payables related to collateral as guarantee of derivative operations. In particular, the decrease in 'Other payables' is mainly attributable to payables related to derivative operations.

25 Other liabilities

Other liabilities

(€ million)	31/12/2018	31/12/2017
Liabilities directly associated to non-current assets and disposal groups classified as held for sale	54,883	15,745
Deferred tax liabilities	1,789	2,642
Tax payables	1,728	1,487
Other liabilities	5,313	5,779
Total	63,713	25,653

The item 'liabilities directly associated to non-current assets and disposal groups classified as held for sale' includes assets in Belgium, Guernsey and Germany being sold. For further details on the item 'liabilities directly associated to non-current assets and disposal groups classified as held for sale', reference should be made to paragraph Non-current assets or disposal group classified as held for sale.

Other liabilities include liabilities related to defined employee benefit plans amounting to € 3,640 million (€ 3,928 million at 31 December 2017).

For details on deferred taxes please refer to paragraph 38 Income taxes of the section Notes to the income statement.